

# MILFORD REGIONAL MEDICAL CENTER

## 2015 Hospital Profile

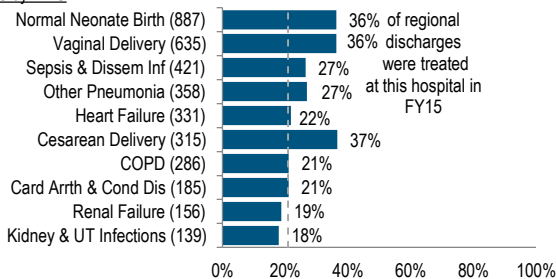
Milford, MA  
Community Hospital  
Metro West

Milford Regional Medical Center is a mid-size, nonprofit community hospital located in the Metro West region. Inpatient discharges decreased 1.4% at Milford Regional Medical Center from FY11 to FY15, compared with a median decrease of 4.8% among its peer cohort hospitals. Milford Regional Medical Center earned a profit each year in the five-year period, with a total margin of 3.7% in FY15, similar to the 3.4% median of its peer cohort.

At a Glance	<b>Overview / Size</b>	
	Hospital System Affiliation:	Not Applicable
	Change in Ownership (FY11-FY15):	Not Applicable
	Total Staffed Beds:	160, mid-size acute hospital
	% Occupancy:	51.3%, < cohort avg. (64%)
	Special Public Funding:	CHART <sup>a</sup> , ICB <sup>b</sup>
	Trauma Center Designation:	Not Applicable
	Case Mix Index:	0.84, > cohort avg. (0.81); < statewide (1.00)
	<b>Financial</b>	
	Inpatient NPSR per CMAD:	\$8,909
Services	Change FY14-FY15:	-18.2%
	Inpatient:Outpatient Revenue in FY15:	26%:74%
	Outpatient Revenue in FY15:	\$123,685,669
	Change FY14-FY15:	8.8%
	Total Revenue in FY15:	\$199,249,290
	Total Surplus (Loss) in FY15:	\$7,417,851
	<b>Payer Mix</b>	
	Public Payer Mix:	52.0% (Non-HPP* Hospital)
	CY15 Commercial Relative Price:	0.84
	Top 3 Commercial Payers:	Blue Cross Blue Shield of MA Harvard Pilgrim Health Care Tufts Health Plan
Quality	<b>Utilization</b>	
	Inpatient Discharges in FY15:	8,693
	Change FY14-FY15:	5.4%
	Emergency Department Visits in FY15:	56,523
	Change FY14-FY15:	1.7%
	Outpatient Visits in FY15:	117,156
	Change FY14-FY15:	3.4%
	<b>Quality</b>	
	Readmission Rate in FY15:	15.1%
	Change FY11-FY15 (percentage points):	-1.8%
	Early Elective Deliveries Rate (Jan 2015-Jun 2016):	0.5%

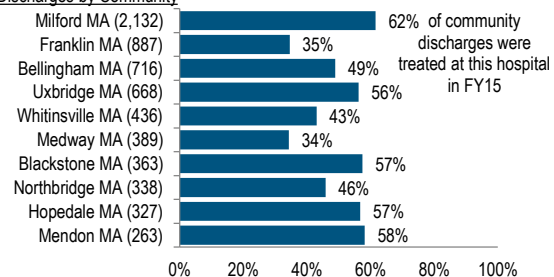
What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?

### Discharges by DRG

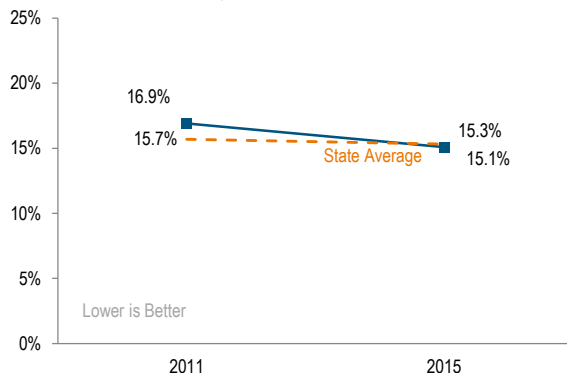


Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

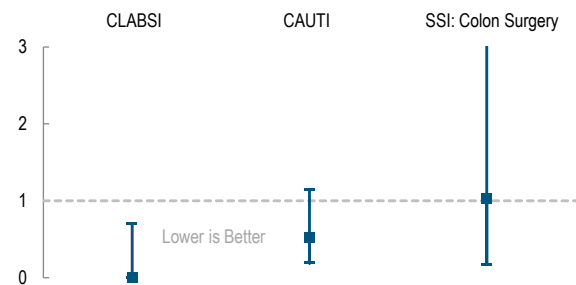
### Discharges by Community



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

# 2015 HOSPITAL PROFILE: MILFORD REGIONAL MEDICAL CENTER

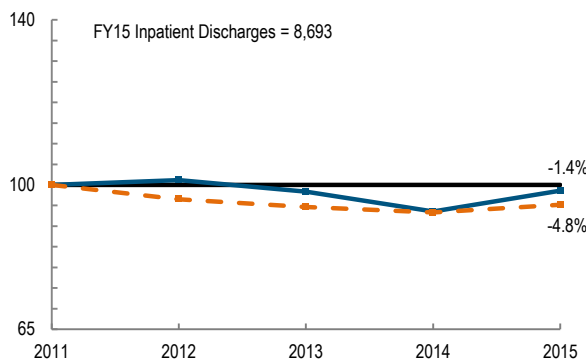
Cohort: Community Hospital

Key:

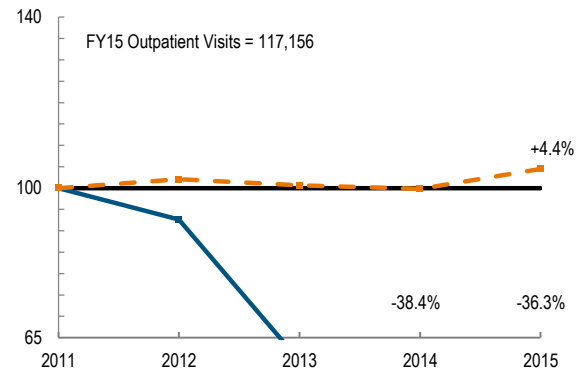


## Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

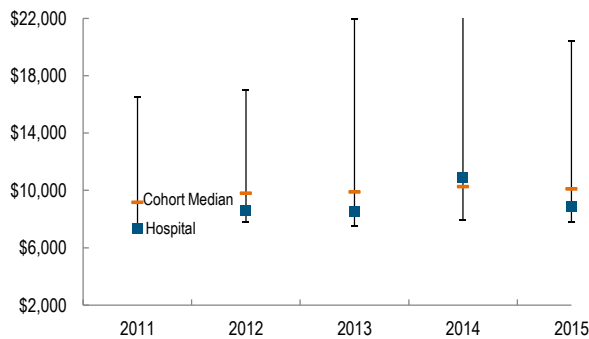


How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

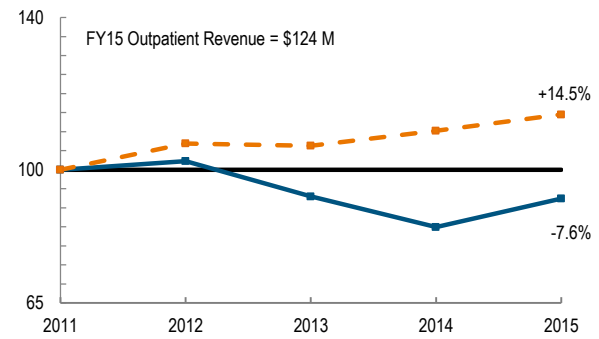


## Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



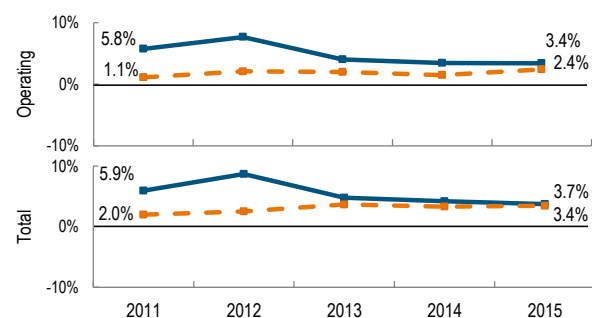
## Financial Performance

How have the hospital's total revenue and costs changed between FY11 and FY15?

### Revenue, Cost, & Profit/Loss (in millions)

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 195	\$ 196	\$ 183	\$ 188	\$ 199
Non-Operating Revenue	\$ 0	\$ 2	\$ 1	\$ 1	\$ 1
Total Revenue	\$ 195	\$ 198	\$ 185	\$ 189	\$ 199
Total Costs	\$ 184	\$ 181	\$ 176	\$ 181	\$ 192
Total Profit (Loss)	\$ 11.6	\$ 17.2	\$ 8.8	\$ 7.9	\$ 7.4

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

<sup>g</sup> For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

\* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

<sup>h</sup> For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).